

FIG. 1

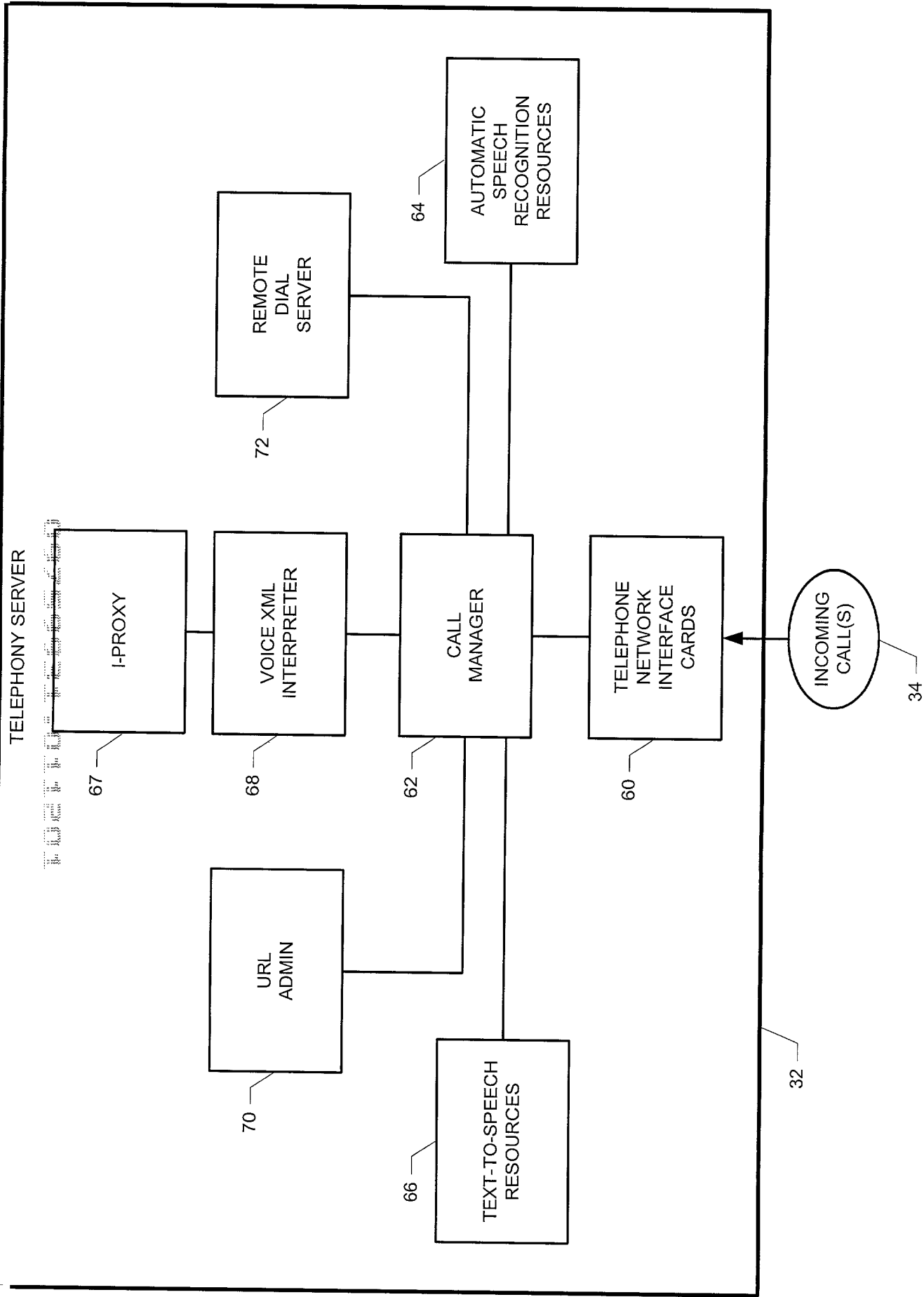
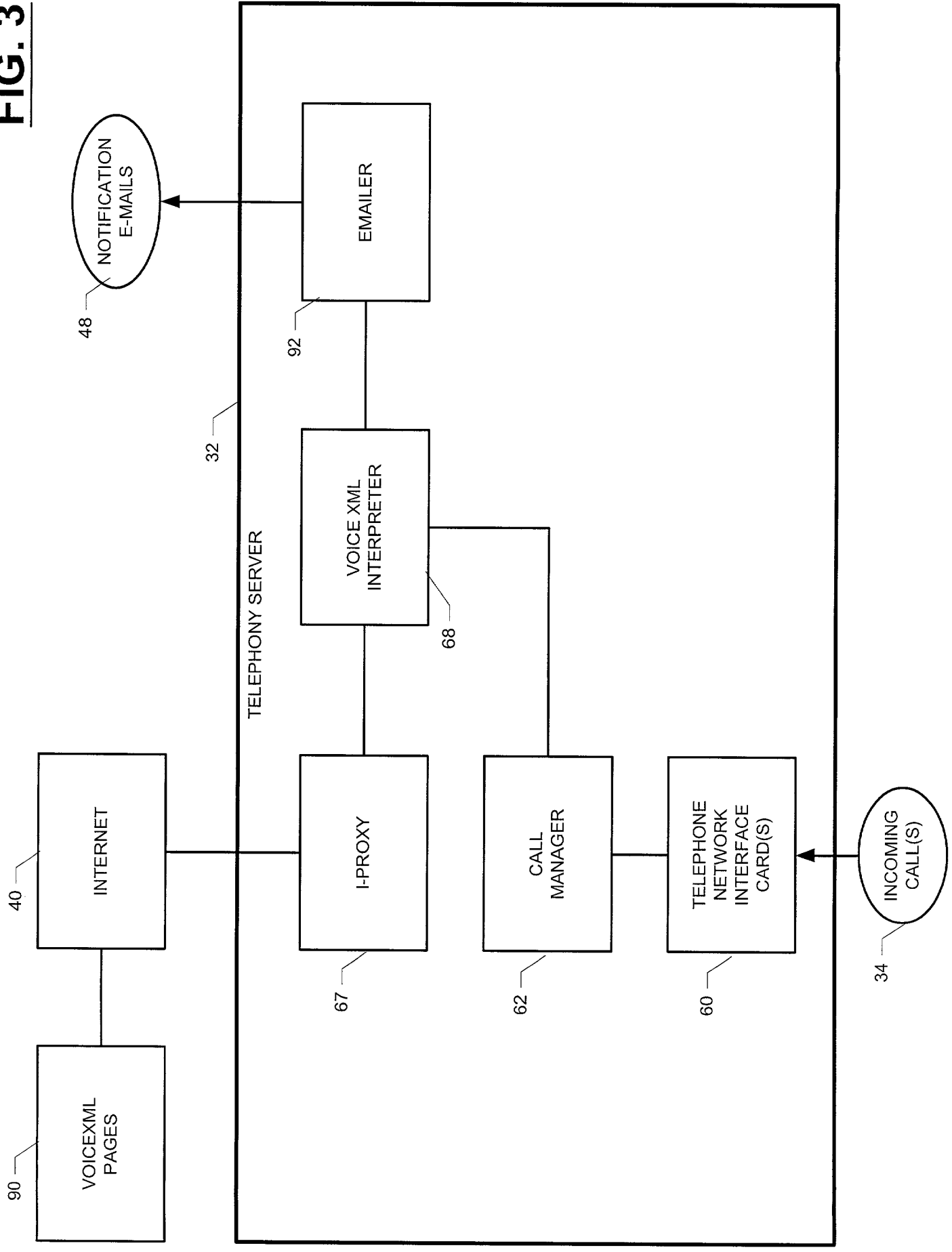


FIG. 2

FIG. 3



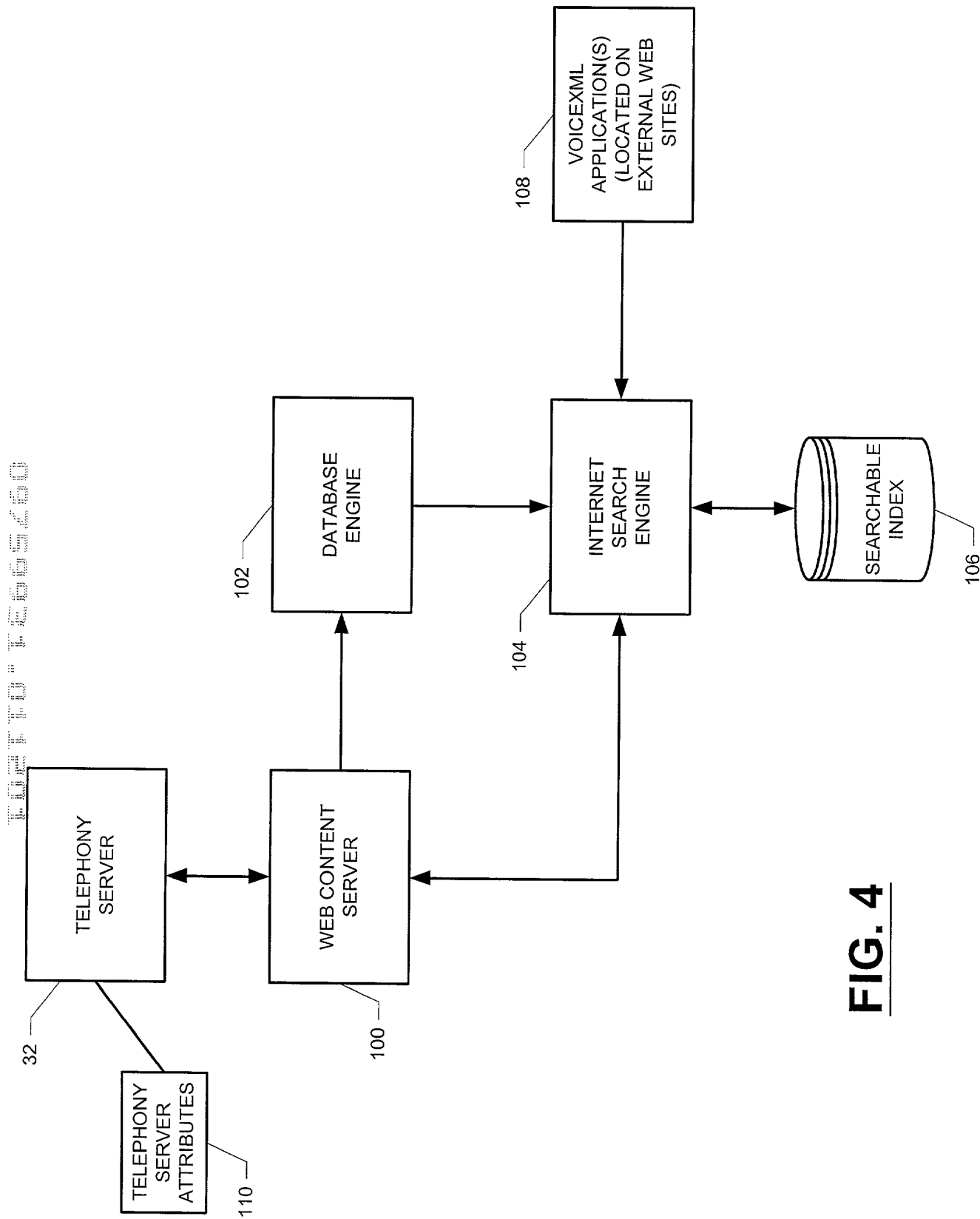


FIG. 4

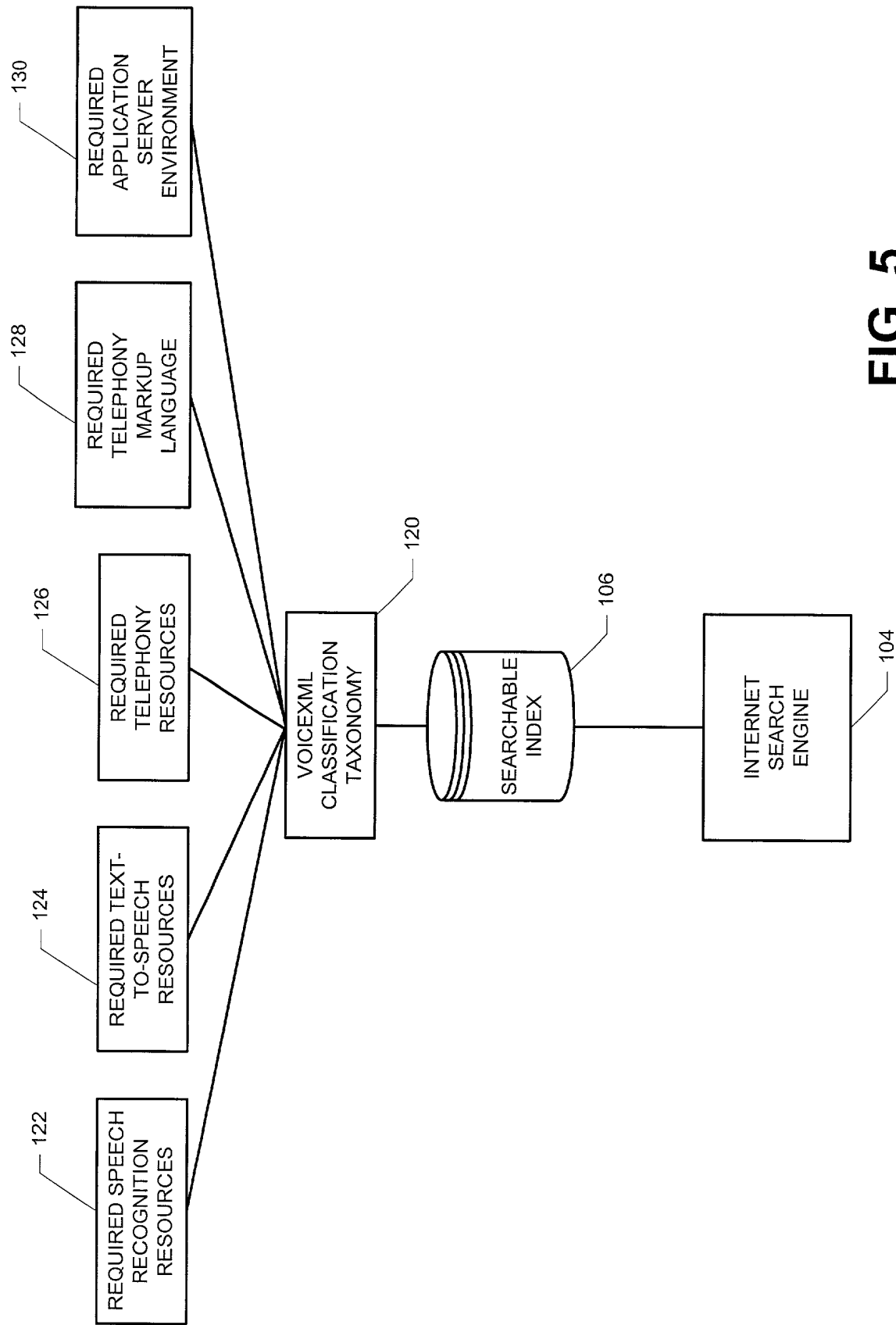


FIG. 5

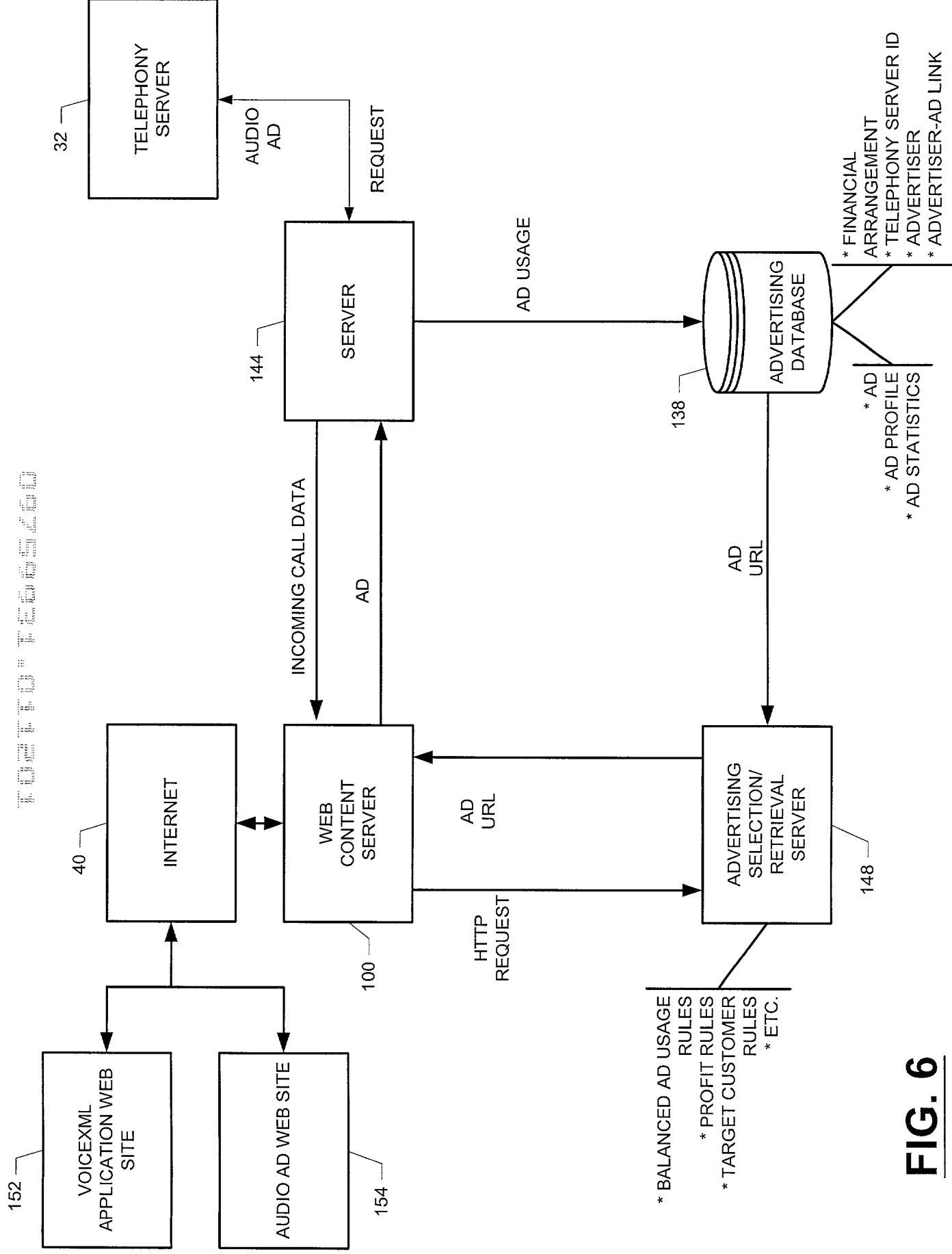


FIG. 6

FIG. 7 TELEPHONY SERVER

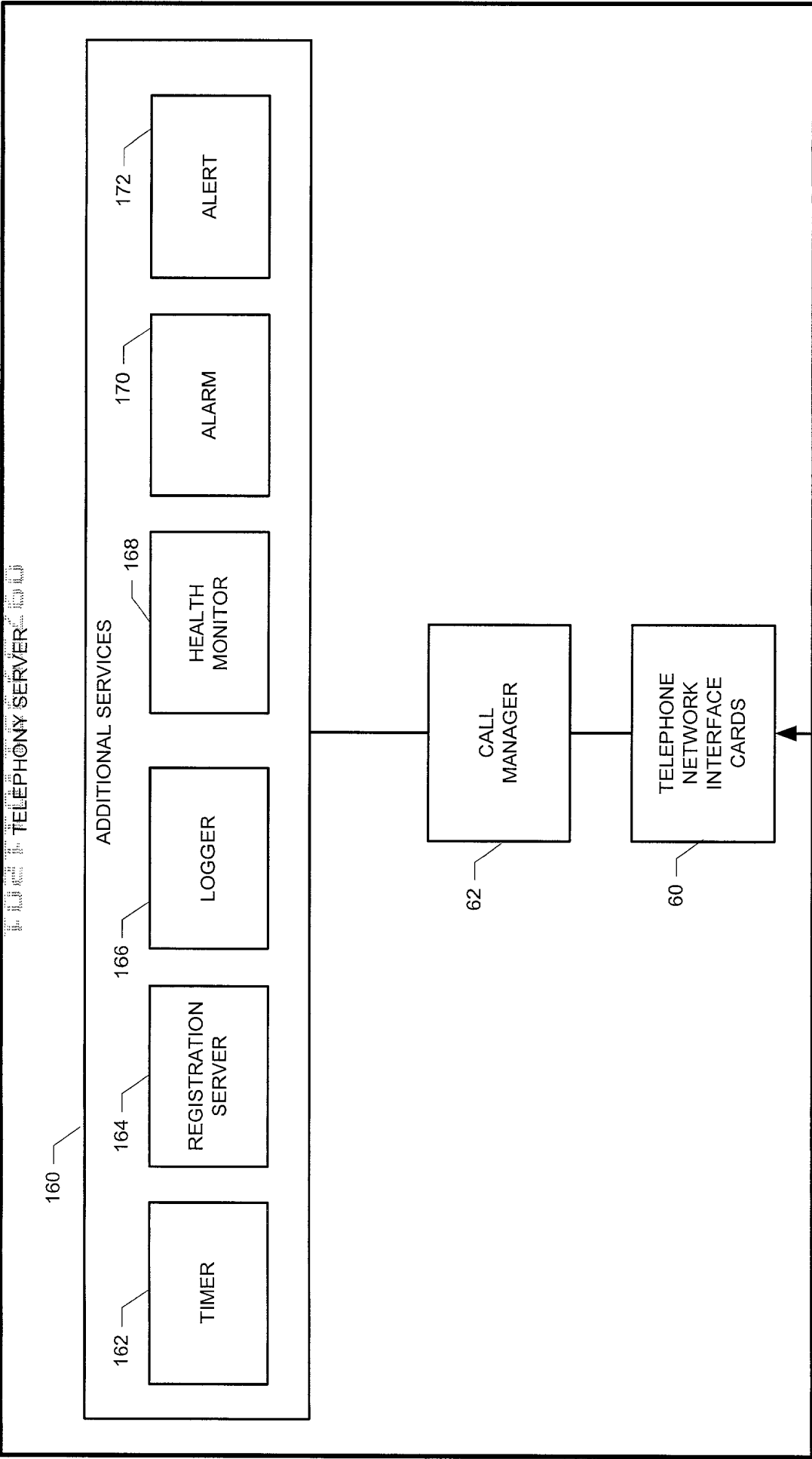


FIG. 7

START

182
USER CALLS
TELEPHONY SERVER
VIA PSTN TO
REQUEST A SERVICE

184
TELEPHONY SERVER
RECEIVES CALL

186
USER INDICATES
THAT A SERVICE IS
REQUESTED

188
TELEPHONY SERVER
DETERMINES THAT A
VOICEXML
APPLICATION IS
NEEDED

187
DETERMINATION BASED
UPON THE PHONE NUMBER DIALED
(USE PHONE NUMBER-URL LINK
DATABASE)

190
IS VOICEXML
APPLICATION
RESIDENT ON
TELEPHONY
SERVER?

192
A

194
B

FIG. 8

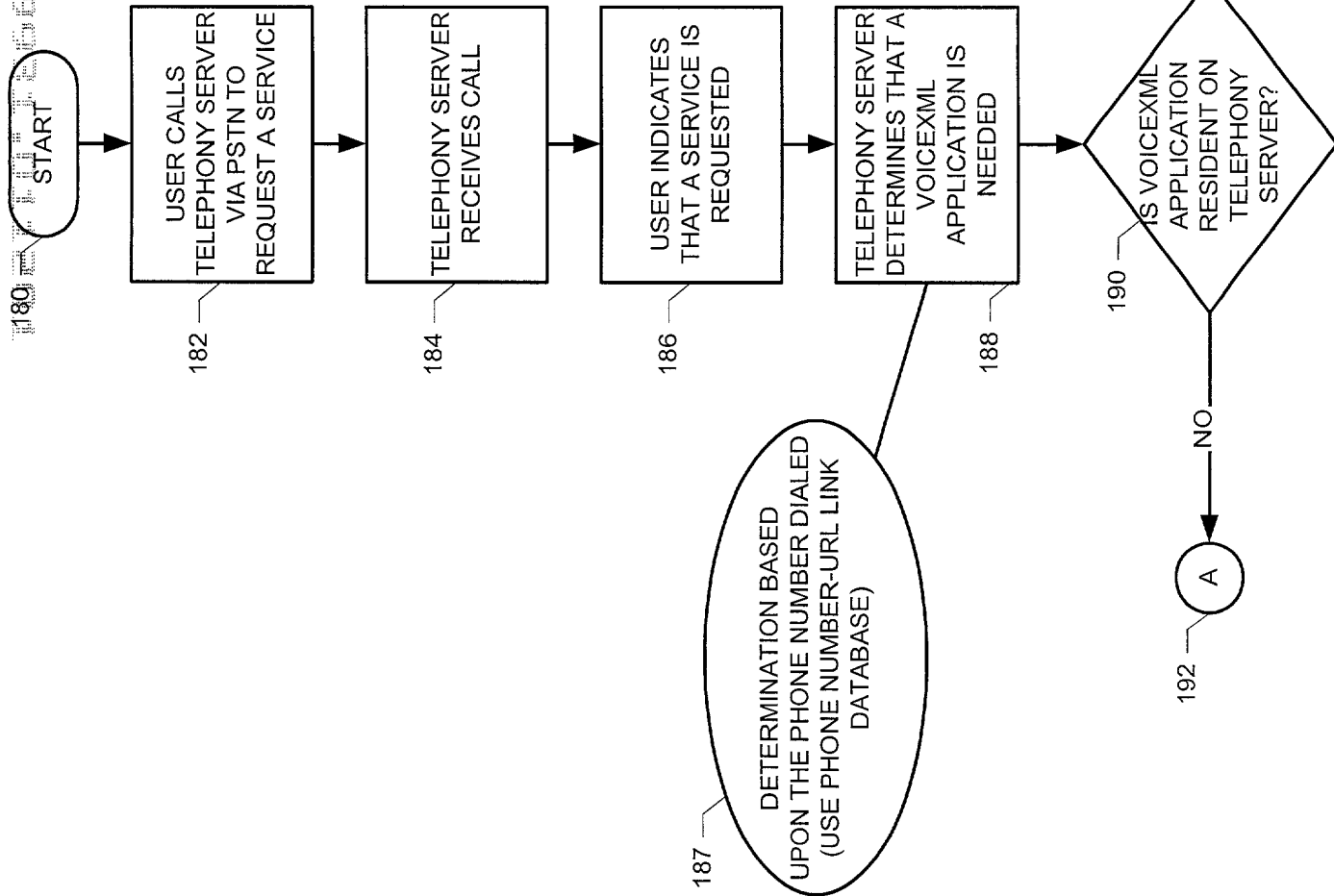


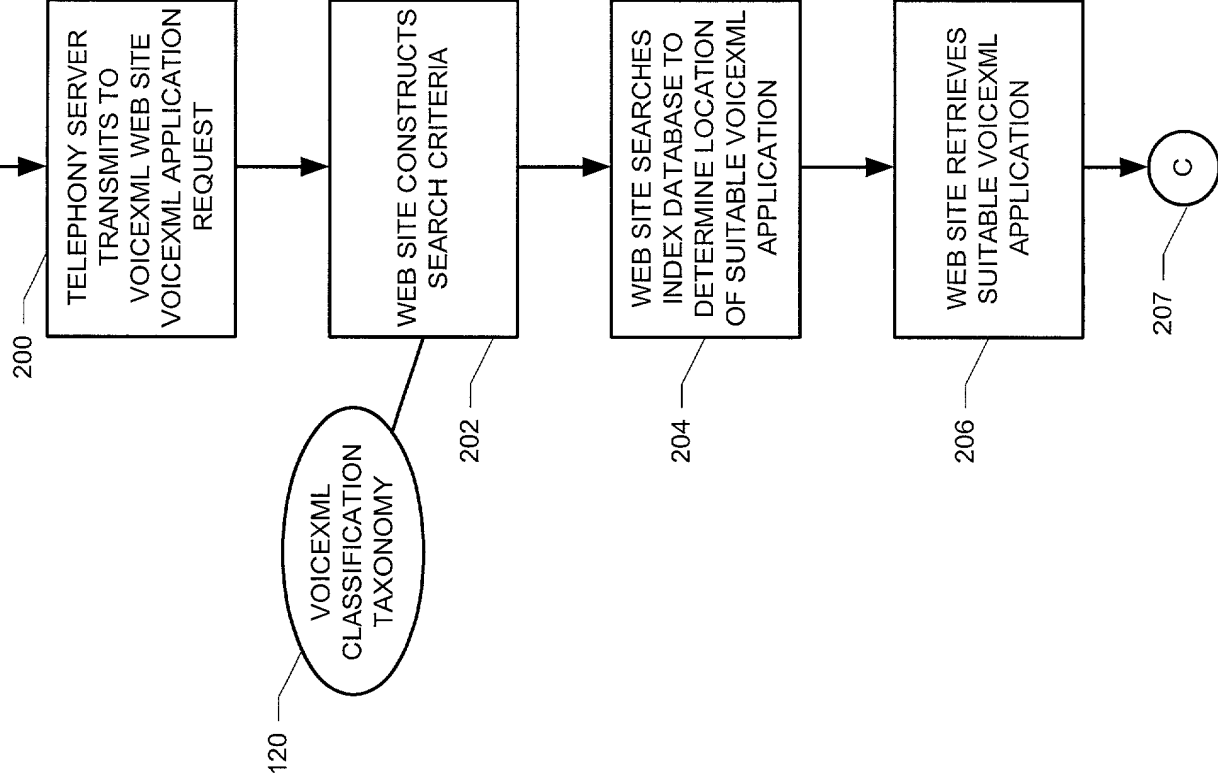
FIG. 9

FIG. 10

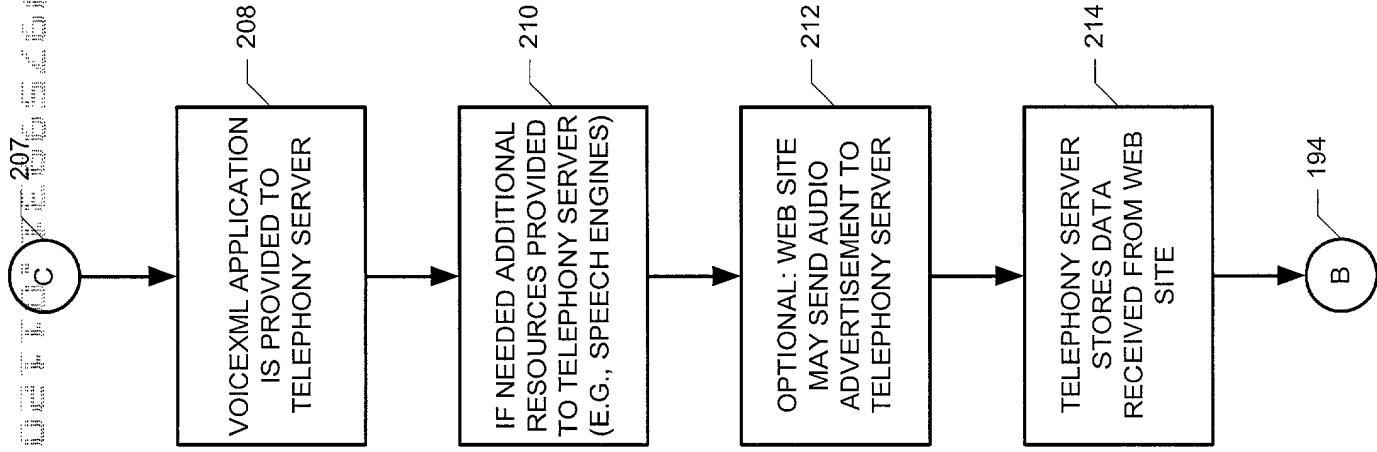


FIG. 11

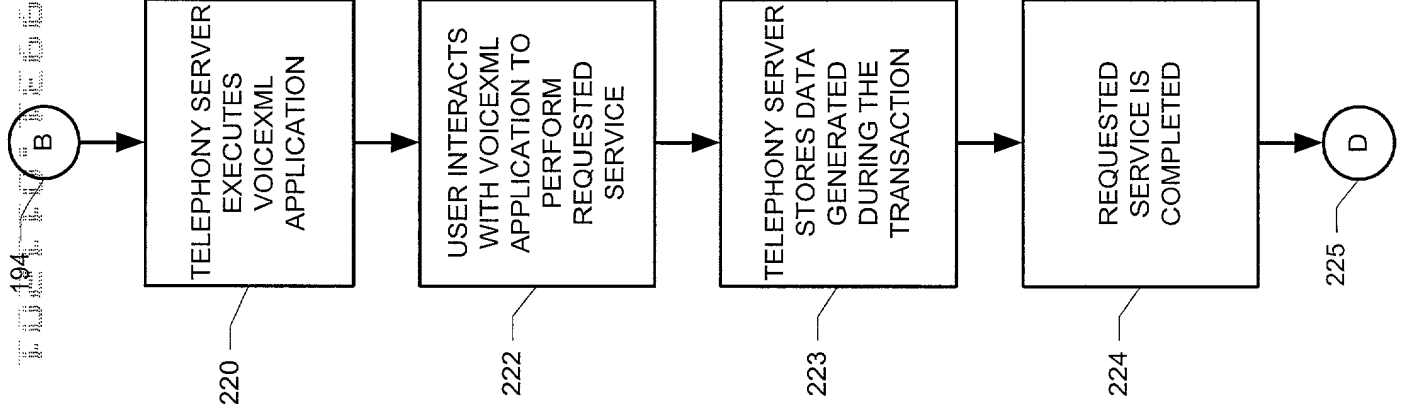


FIG. 12

